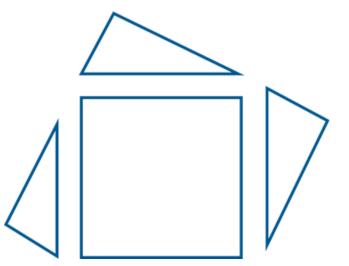


### Insurance and Real Estate Division

# A User Guide to Assist Existing Insurers and New Applicants in Utilizing RLS



fcaa.gov.sk.ca

New: January 2020 Revised: February 2021



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## Introduction

This is a guide to using the Financial and Consumer Affairs Authority ("FCAA") online portal called the "Registration and Licensing System" ("RLS"). This guide is specific to insurers. It provides instructions on how to apply for a licence and for existing insurer how to submit filings.

Please take a moment to review our publication "Registration and Licensing System (RLS) Basics" ("RLS Basics Guide") to learn the basic functionality of RLS, including how to create a user account, how to navigate within RLS and how to submit information through RLS. The RLS Basics guide is available on our webpage and while general in nature, the RLS Basics Guide will assist users to fully learn and utilize the functionality of RLS.

RLS is a secure environment that allows a user to administer their licence online, including applying for licensing, submit required filings (collectively called "Submissions"), print a licence and view correspondence regarding a licence.

For the purposes of this guide, "submissions" include, but are not limited to, the following:

- Annual returns;
- Changes of information; and
- Surrendering a licence.

All submissions made through RLS are subject to review and approval by the Superintendent of Insurance (the "Superintendent") and the Superintendent may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

RLS should accessed using Google Chrome, Microsoft Edge, Internet Explorer 11 or Mozilla Firefox browsers. Other browsers may result in the system not performing properly.

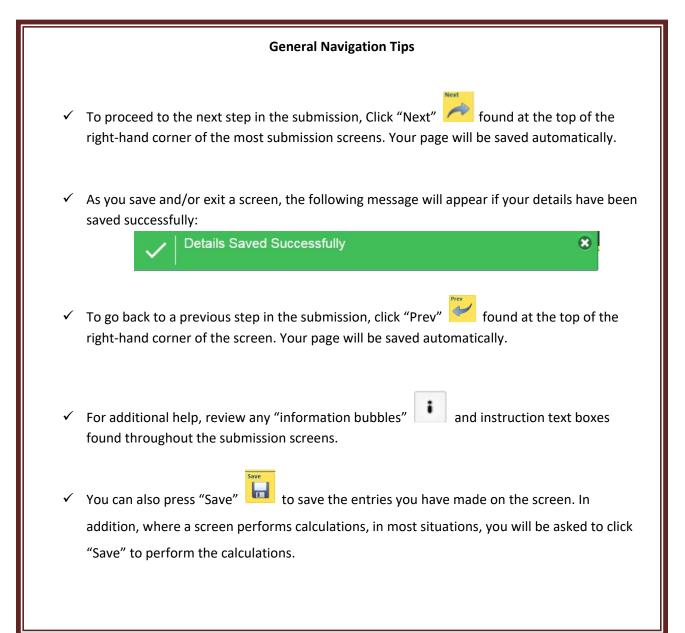


Please note that all images shown in this guide are for illustration purposes only and may not be an exact representation of the RLS online portal.



## **General Navigation**

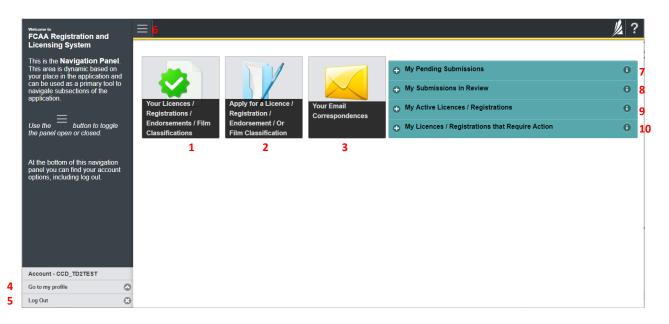
In addition to the guidance that you will find the RLS Basics Guide, this page provides the very basic RLS navigation tips.





# Navigating the Home Screen

In addition to the guidance that you will find the RLS Basics Guide, this page provides a summary of your RLS home screen basic navigation.



### **Dashboard Buttons**

- 1. "Your Licences" button allows you to view all active licences currently associated with your user account. By clicking any item in this list, you will be taken to the licence page where you can view/print your licence and review other important details.
- 2. "Apply for a Licence" button allows you to start the application process for a new licence.
- 3. "Your Email Correspondences" button allows you to view correspondence documents.

#### **Navigation Panel**

- 4. "Go to my Profile" allows you to view your RLS account information.
- 5. "Log Out" allows you to log out of RLS.
- 6. To hide or show the navigation panel on the left hand side of the screen, click the  $\blacksquare$ .

#### Portals

- 7. "My Pending Submissions" includes all submission that you are currently working on and have not submitted. This portal also includes submissions that have been returned to you by our office for more information.
- 8. "My Submissions in Review" portal list includes all submissions that you have successfully submitted to FCAA for review.
- 9. "My Active LIcences/Registrations" includes all active licences currently associated with your user account. By clicking any item in this list, you will be taken to the licence page where you can view/print your licence and review other important details.
- 10. "My Licences/Registrations that Require Action" portal will show you if you have any submissions due for your licence that you have not started or not completed.



# Apply for a Licence

Before you begin, please ensure you are familiar with *The Insurance Act* (the "Act") and *The Insurance Regulations* (the "Regulations") which outlines the requirements to carry on business as an insurance company in Saskatchewan.

You can access a summary of the application and the supporting material requirements in the Canadian Council Insurance Regulators Licence Kit, which can be found on our webpage.

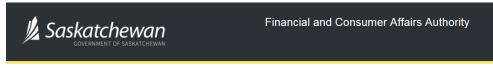
In order to proceed with your application, you will need to have an RLS account already. If you do not have an account, you will need to register one. If you currently have a licence and do not know your user ID or password, please review the RLS Basics Guide before proceeding.

You should have your documentation in order before you begin. If you forget or need to change some of your information, you can save your progress through the application and return to it as you need to. You can continue to make changes to your application until you submit the application to our office. If you need to make changes to a submitted application, please contact our office (see the "Contact Us" in this guide). Please note, you will need to complete the Canadian Council of Insurance Regulators Harmonized Application form and upload it in step 8 of the RLS application process.

All applications made through RLS are subject to review and approval by the Superintendent. You will be notified of the status of an application (i.e. approved, rejected or more information required) by our office.



1. To access the RLS login page, go to <u>https://fcaa.saskatchewan.ca</u>.



### FCAA Registration and Licensing System

Jser ID			
Password			
	Login	Register	

Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.

2. Click on the "Apply for a New Licence" button.

Welcome to FCAA Registration and					// ?
Licensing System					
This is the <b>Navigation Panel</b> . This area is dynamic based on your place in the application and				My Pending Submissions	0
can be used as a primary tool to navigate subsections of the application.				My Submissions in Review	0
=	Your Licences / Registrations /	Apply for a Licence / Registration /	Your Email Correspondences	My Active Licences / Registrations	θ
Use the button to toggle the panel open or closed.	Endorsements / Film Classifications	Endorsement / Or Film Classification		My Licences / Registrations that Require Action	0
At the bottom of this navigation panel you can find your account options, including log out.					
Account - CCD_TD2TEST					
Go to my profile					
Log Out					



### 3. Select "Insurance" as the Licensing Division.

Licence Selection	Licence Wizard Records Licence Selection		Save
	Type of Licence		
	Select the Licencing Division	Consumer Credit	
		Consumer Protection	
		O Insurance	
		Pensions	
	Select the Licence \ Registration you wish to apply for	Please select to reveal list	

4. Select "Insurer Application" from the dropdown menu.

			<b>//</b>
C Licence Selection	Licence Wizard Records Licence Selection		Save
	Type of Licence		
	Select the Licencing Division	Consumer Credit	
		Consumer Protection	
		O Insurance	
		Pensions	
	Select the Licence \ Registration you with to apply for	Please select to reveal list	
		Insurer Application Special Brokers' Endorsement Unlicensed Insurance Premium Tax	



## 5. The "Before You Begin" section will appear. You can print this page from your browser if you need to reference it.

Before You Begin
Welcome to the FCAA's Registration and Licensing System (RLS). This system has been designed to assist with the process of applying for licensing as an insurer pursuant to <i>The Insurance Act</i> (the Regulations). Please take a moment to familiarize yourself with the requirements for obtaining a licence, and the information you will need to complete the submission process. In Saskatchewan we utilize the Canadian Council Insurance Regulator ("CCIR") Harmonized Insurance Application form. CCIR has developed a licence kit that provides details of the information and documentation requirements of the various Canadian regulators. http://fcaa.gov.sk.ca/regulated-businesses-persons/businesses/insurance-companies/apply-for-a-licence
Who needs to be licensed as an insurer?
Any person wishing to carry on the business of insurance, including the undertaking of insurance contracts, in Saskatchewan must be licensed as an insurer. Those persons wishing to carry on business as an insurance intermediary should contact the Saskatchewan insurance Councils (https://www.skcouncil.sk.ca/) for licensing information.
Documents you will require
In order for FCAA to review your submission, we require that you submit electronic copies of several important documents. When completing your submission, you will be prompted to submit electronic copies of the following:
Submit a completed application form;     Provide all of the supporting materials described in the licensing kit     Remit the \$1000 initial review fee (first time applicants only);     Pay the required licence fee of:
for a fratemal society \$500
<ul> <li>for a mutual or co-operative insurance company, not registered under The Insurance Companies Act Canada\$500</li> </ul>
for a reciprocal insurance exchange \$800
for an underwriters agency\$800
for an insurer to undertake reinsurance exclusively \$800
<ul> <li>for a Shareholder Corporation, sum of a basic fee of \$1,400; and an additional fee of \$600 for each class of insurance to a maximum fee of \$2,600.</li> </ul>
<ul> <li>for an insurer who has discontinued undertaking contracts of insurance in Saskatchewan\$500.</li> </ul>
The classes of insurance under The Insurance Act are largely harmonized with the classes of insurance authorized by the Office of the Superintendent of Financial Institutions (Canada) ("OSFI"). If you have any questions regarding the classes for which you may consider applying for, please contact the FCAA for further information.
Every Saskatchewan incorporated entity, and every reciprocal insurance exchange, seeking an initial licence should contact the office of the Superintendent of Insurance to discuss additional requirements.
Renewal Licence Applications
If you were licensed in Saskatchewan on January 1, 2020 your license has been continued pursuant to The Insurance Act and will no longer expire, therefore a renewal application is no longer expured. If you were previously licensed in Saskatchewan, but your licence was not in force on January 1, 2020 you will need to apply to have your licence reinstated. Please contact the office of the Superintendent of Insurance to discuss the requirements to reinstate your licence.
After you submit:
Once you have completed your submission, it will be reviewed by FCAA. You may be contacted to provide additional information in order to complete the review process. Your timely response to these requests will ensure the review for your submission is not delayed. You will be advised of the progress of your submission electronically by e-mail. Any correspondence you receive from FCAA will direct you to return to the License Management System to ensure the security of your information. For delayed. You will be advised of the progress of your submission electronically by e-mail. Any correspondence you receive from FCAA will direct you to return to the License Management System to ensure the security of your information. For delayed, You will be advised of the return to the your or your series man or password.
Terms of Use:
The Financial and Consumer Affairs Authority of Saskatchewan ("FCAA") is a regulatory body comprised of different divisions ("Regulatory Divisions") that administer a number of regulatory programs pursuant to various legislation and regulations ("Regulatory Laws"). By accessing this system, including providing or submitting any information ("Information"), I acknowledge, recognize and understand that any and all information I provide to FCAA and/or any of its Regulatory Divisions may be used, disclosed or shared by FCAA or any of its Regulatory Divisions a authorized by Regulatory Laws or other applicable laws, including the information amongst the different Regulatory Divisions.
If you have any questions, please contact: Insurance and Real Estate Division Financial and Commer Affairs Authority 601-1919 Sakotachewan Drive Regina SK S4P 4H2 Email Tridegov skca
I Acknowledge

Click "I acknowledge".

6. You will then be brought to the first step of your application



#### Step 1 - Event

Please note, on the left side is your navigation menu where you can navigate to the different steps within the application, log out or access your RLS account.

On the right side is your tools and actions menu where you can:

- Save your filing if you need to walk away and come back to it;
- Cancel your filing if you have started an application and didn't intend to;
- Move forward and backwards one step using the next and previous arrow buttons.

On this page, confirm that you are the primary contact. If you are not the primary contact, click "No" and provide the contact information for the primary contact.

Once the primary contact information has been completed, click on the next arrow button on the right side of the application.



Actions

FCAA Registration and Licens ×			
Insurer Licence	$\equiv$		?
Step 1 Event	Step 1 122425-00 - INL_APP - NEW	Status Pending Submission	Save
Step 2 Licence Type, Limitations, and Sta	FCAA		R
	After completing the form click the      the      button on the right to proceed      information will be saved.	Your	Actions
	Submission Information		
	Submission Number	22425-00	
	Event Type	New Application	
	Insurer Information - Primary User		
		is responsible for the Insurer's RLS account. The person will receive communication and my active applications, requests or other reporting. The Primary User may appoint tasks on behalf of the Primary User.	
Account - SPTEST1			
Go to my profile			
Log Out			



### Step 2 - Licence Type, Limitations, and Status

Please refer to the Canadian Council of Insurance Regulators Licence Toolkit for specific guidance on the application fields and supporting material requirements.

✓ For additional help, review any "information bubbles" - ind instruction text boxes found throughout the submission screens.

Insurer Licence	≡ 🕅		1/2 ?
Step 1	Incorporation		5000 <b>^</b>
Step 2 Licence Type, Limitations, and Status	Type*	Stock Fraternal Mutual Reciprocal Co-operative Underwriters Agency	i Next
Licence Type, Limitations, and status	Licence Limitations		~
	Reinsurance only?	Yes No	
	Discontinuing?	Yes No	
	Incorporating/primary regulator is/will be*	0	i
	Applicant currently licensed in/by*	SASKATCHEWAN	
		ALBERTA	
		BRITISH COLUMBIA	
		MANITOBA	
		NEW BRUNSWICK	
		NEWFOUNDLAND	
		NORTH WEST TERRITORIES	
		NOVA SCOTIA	
		NUNAVUT	
		ONTARIO	
		OSFI	
		OTHER	
		PRINCE EDWARD ISLAND	
		QUEBEC	
Account - SPTEST1		YUKON	
Go to my profile			
Log Out	1		~

Once you have completed all fields on this step of the application, click the next arrow button on the right side of the application.



### Step 3 - Applicant Information

After completing step 2, all steps now appear in the navigation menu on the left hand side.

Canadian addresses can be searched using the search functionality. Alternatively, you can manually enter in an address. Answer the questions as presented on this screen. Click "Next" to proceed.

Step 1		Step 3 Applicant Information		Save
Event	<u> </u>	Applicant mormation		Next
Step 2 Licence Type, Limitations, and Status	•	FCAA		
Step 3 Applicant Information		After completing the form click the 🥕 button on the right to proceed. Your informa	ation will be saved.	<b>~</b>
Slep 4 Contacts		122425-00 - Kyle Kenneth		
Step 5 Classes of Insurance	•			
Step 6 Documentation Required	۲	Doing Buisness as Name		
Step 7		Head Office		
Financials		Address Lookup	Please enter address to search.	
Step 8 CCIR Application	۲		Having trouble finding your address? Enable Manual Entry	
Step 9 Declaration	۲	Street*		
		City*		
		Postal Code/Zip Code*		
		Province/State*	0	
		Phone Number*	()X	
Account - SPTEST1		Website		
Go to my profile	$\odot$	Is the Head Office listed above a Canadian address?*	V N-	
Log Out	$\odot$		Yes No	

#### Step 4 - Contacts

Note: The step you are working on will be white, incomplete step is yellow and complete is green.

Answer the questions as presented on this screen. Click "Next" to proceed.

			Sava
Step 1 Event	0	Step 4 Contacts	Next
Step 2 Licence Type, Limitations, ar	nd Sta	FCAA	Prev
Step 3 Applicant Information	0	After completing the form click the 🥕 button on the right to proceed. Your information will be saved.	
Step 4 Contacts		122425-00 - Kyle Kenneth	
Step 5 Classes of Insurance		Prosents the contacts from Part A of the CCIR Harmonized Application form.	
Step 6 Documentation Required	۲	Corporate Contact	
Step 7 Financials	۲	Name* Tritle*	
Step 8 CCIR Application	۲	Phone Number* Email Address*	
Step 9 Declaration	۲	(x	
Account - SPTEST1		Is your Licensing Contact the same as your Corporate Yes No	
Go to my profile	0	Is your Compliance Contact the same as your Corporate Contact or Licensing Contact?* No	
Log Out	•		



### Step 5 - Classes of Insurance

Select the class(es) applying for. Click "Next" to proceed.

Insurer Licence		≡ 🐔		》?
Step 1 Event	ø	After completing the form click the  button on the right to proceed. Your inform 122425-00 - Kyle Kenneth	nation will be saved.	Save Next
Step 2	0	Classes of Insurance		Prev V
Licence Type, Limitations, and Status Step 3 Applicant Information	0	Select the classes of insurance the applicant is applying for in Saskatchewan*	Accident & Sickness	~
Step 4 Contacts	0		Automobile	
Step 5 Classes of Insurance			Boiler and Machinery Credit	
Step 6 Documentation Required			Credit Protection	
Step 7 Financials	۲		Fidelity Crop Hail	
Step 8 CCIR Application	۲		Legal Expense	
Step 9 Declaration	۲		Liability Life	
			Marine	
			Mortgage	
			Property	
			Surety	
			Title	
Account - SPTEST1			Other approved insurance products	
Go to my profile	0			

### Step 6 - Documentation Required

Provide the requested documentation. Click "Next" to proceed.

Insurer Licence		≡ 🐔		》?
Step 1 Event	ø	Step 6 Documentation Required		Save Next
Step 2 Licence Type, Limitations, and Status	0	FCAA		Prev
Step 3 Applicant Information	0	After completing the form click the	ation will be saved.	
Step 4 Contacts	•	, 122455-00 - Kyle Kenneth		
Step 5 Classes of Insurance	۲	General Documentation Required		
Step 6 Documentation Required		Please upload the following documents: Certified copies of articles of incorporation/constating documents, including		
Step 7 Financials	۵	by-laws A copy of the Order to Commence and Carry on Business or the Order to	1 Upload File	
Step 8 CCIR Application Step 9 Declaration	•	Insurance in Canada Risks Proof of membership in a Canadian compensation plan or confirmation from the appropriate compensation plan that the company is not eligible for membership.	1 Upload File	
		Copy of the claims and complaints policy	1 Upload File	
		Business Plan		
		Business Plan	1 Upload File	



### Step 7 – Financials

Provide the requested documentation. Click "Next" to proceed.

Insurer Licence		$\equiv$	le la	2 ?
Step 1 Event	0	Step 7 Financials		Save
Step 2 Licence Type, Limitations, and	dSta	FCAA		Prev
Step 3 Applicant Information	•	After completing the form click the	on will be saved.	
Step 4 Contacts	•	, 122425-00 - Kyle Kenneth		
Step 5	0	Financial Statements		
Classes of Insurance		Please upload a certified copy of the company's most recent annual financial statements and auditor's report for the past	-	
Step 6 Documentation Required	•	annual financial statements and auditor's report for the past three years. If the applicant is a new company, a certified copy of the audited opening balance sheet.	e	
Step 7		Financial Projections		
Financials		Please upload a three-year financial forecast/projection	•	
Step 8		1 Upload Fi	e	

### Step 8 - CCIR Application

Please upload the documents separately. The separation of documents allows for an insurer after their licensed to update an appendix if needed.

Step 1 Event	0	Step 8 CCIR Application		Save	
Step 2 Licence Type, Limitations, a	ndSta	FCAA		Prev	
Step 3 Applicant Information	•	After completing the form click the    button on the right to proce	ed. Your information will be saved.		
Step 4 Contacts	•	122425-00 - Kyle Kenneth			
Step 5	0	Canadian Council of Insurance Regulators Harmonized Appl	ication Form Including Appendices		
Classes of Insurance		Please upload the complete CCIR Harmonized Application Form*	Vpload File		
Step 6 Documentation Required	•	Upload Appendix I*			l
Step 7 Financials	•	Upload Appendix II*	1 Upload File		
Step 8			1 Upload File		
CCIR Application	_	Upload Appendix III*			
Step 9			1 Upload File		
Declaration		Upload Appendix V Classes of Insurance*			
Account - SPTEST1			1 Upload File		



Provide the requested documentation and input information for the Attorney for Service in Canada and Power of Attorney in Saskatchewan. Click "Next" to proceed.

		Appendix II - Attorney for Service in Canada		Save
Step 1 Event	•	Name*		
				Next
Step 2 Licence Type, Limitations, an	nd St:	Phone Number*	()x	
	na oa	Email Address*		Prev
Step 3 Applicant Information				
		Appendix III - Power of Attorney		
Step 4 Contacts	•	Name*	Firm*	
Step 5				
Classes of Insurance		Address		
Step 6		Address		
Documentation Required	0	Address Lookup	0	
Step 7	0		Having trouble finding your address? Enable Manual Entry	
Financials		Ohrandt		
Step 8		Street*		
CCIR Application	_	City*		
Step 9	۲			
Declaration	0	Postal Code*		
Account - SPTEST1		Province*	SASKATCHEWAN	
Go to my profile	$\odot$			
Log Out	Θ			

### Step 9 – Declaration

Click the "I Agree" box to agree and then Click "Submit to FCAA".

Insurer Licence		// ?				
Step 1 Event	Step 9 Declaration	Save Next				
Step 2 Licence Type, Limitations, and Status	FCAA	Prev V				
Step 3 Applicant Information	122425-00 - Kyle Kenneth					
Step 4 Contacts						
Step 5 Classes of Insurance	Prior to checking "I Agree" and clicking the "Submit to FCAA" button, the submitter/applicant is encouraged to carefully review all information provided in the submission.					
Step 6 Documentation Required						
Step 7 Financials	The submission will be focked for review. The submission will be focked down and the submitteripplicant will not be able to make any changes to the submission, If FCAA identifies changes or requires additional information, the submission will be returned to the submitter/applicant (via RLS) and the submission will be available for updates, If, pror to FCAA completing this review, the submitter/applicant identifies changes or wishes to provide additional information the submitter/applicant will need to contact FCAA directly. Atter checking "I Agree" and clicking the "Submit to FCAA" button, an invoice will be created. A submission may not be considered complete until the application fees have been remitted to					
Step 8 CCIR Application						
Step 9 Declaration	FCAA					
	I Agree"					



### Step 10 - Invoice

The final step in the application is the "Invoice" step. At the time of submission an application review fee of \$1,000 is due. Please note, the invoice page lists a licence fee, this fee is not due until April 1<sup>st</sup>. It is an annual fee collected every April 1<sup>st</sup>.

There are two payment options; online through Moneris of cheque. You can only pay online if the amount is \$2,500 or less. As the application fee is \$1,000, this option is available for new applicants.

If paying online, click the "Proceed to Payment". You will be transferred to an external site powered by Moneris in order to process your payment.

Insurer Licence		≡  🎢				
Step 1 Event	ø	FCAA				
Step 2 Licence Type, Limitations, and Status	۲	Order Details				
Step 3 Applicant Information	ø	Order Description:			Merchant Name: FCAA Merchant URL: https://fca	a-uat saskatchewan ca/
Step 4 Contacts	ø	Item Details:				
Step 5 Classes of Insurance	ø	Description	Product Code	Quantity	Price	Subtotal
Step 6 Documentation Required	ø	Application Fee	1	1	\$1,000.00	\$1,000.00
Step 7 Financials	ø				GST: PST: HST:	\$0.00 \$0.00 \$0.00
Step 8 CCIR Application	ø				Shipping Cost: Charge Total:	\$0.00
Step 9 Declaration	ø	Payable Information		voice amount is less than \$2,500, then		
Step 10				e using Interac Online, VISA, or Master heque - Please print this invoice page		
			Insuran Suite 60	r of Finance ce and Real Estate Division, Financial a 11, 1919 Saskatchewan Drive SK S4P 4H2	and Consumer Affairs Author	ity of Saskatchewan
			If the in	voice amount is \$2,500 or greater, then	n you must pay via cheque.	
Account - SPTEST1						
Go to my profile Log Out	0	Checkout powered by Moneris Solutions	SA MasterCard			Proceed to

If paying by cheque, click print invoice. You will need to submit the invoice along with the cheque.

Insurer Licence	Ξ	≣ 🐔					// ?
Step 1 Event		Step 10 Invoice - 001869			Status Pending		Next
Step 2 Licence Type, Limitations, and Status	0				Print Invoice		Prev
Step 3 Applicant Information		FCAA					]
Step 4 Contacts	0						
Step 5 Classes of Insurance	0	Order Details Order Description:			ant Name: FCAA		
Step 6 Documentation Required	0	Item Details:		Merch	ant URL: https://fcaa-uat.sas	katchewan.ca/	
Step 7 Financials	0	Description	Product Code	Quantity	Price	Subtotal	
Step 8 CCIR Application	0	Application Fee	1	1	\$1,000.00	\$1,000.00	
Step 9 Declaration	0				GST: PST: HST:	\$0.00 \$0.00 \$0.00	
Step 10 Invoice					HST: Shipping Cost: Charge Total:	\$0.00 \$0.00	



7. Application Submitted

After you print your invoice, click the next arrow button on the right side of the application it will take you back to the event page.

nsurer Licence			
Step 1 🕑	Step 10 Invoice - 001869	Status Pending	Next
Step 2 Licence Type, Limitations, and Sta		Print Invoice	

On the event page, the status will say "In Review".

	► FCAA Registration and Licens ×						
nsurer Licence		= ☆	ļ	// ?			
Step 1 Event		Step 1 122425-00 - INL_APP - NEW	Status In Review	Next			
Step 2 Licence Type, Limitations, and Status	0	FCAA		1			
Step 3 Applicant Information	0	After completing the form click the <i>reference</i> button on the right to proceed. Your information will be		Actions			
Step 4 Contacts	ø	saved.					
Step 5 Classes of Insurance	۲	Submission Number 122425-00					
Step 6 Documentation Required	۲	Event Type New Application Insurer Information - Primary User					
Step 7 Financials	ø						
Step 8 CCIR Application	0	Please provide the contact information for the Primary User that is responsible for the Insurer's RLS account. The person will regarding the Insurer's account and any active applications, requests or other reporting. The Primary User may appoint delege tasks on behalf of the Primary User.	receive communication and information from the FCAA ates who can access the Insurer's RLS account to perform				
Step 9 Declaration	ø	Are you the primary contact person for this application? Yes					
Step 10 Invoice	ø	Prefix First Name Last Name Kyle Kenneth	Middle Name				

If we require further information, our office will communicate using the email address and contact information you provided to us at the beginning of the application.

Carefully read any emails sent to you to ensure all actions required are completed and all information we may request in RLS is provided.

You will be notified by email of the progress of your submission through the review process. If your licence is approved, you will receive a proof of completion email notice and can login to print your licence.



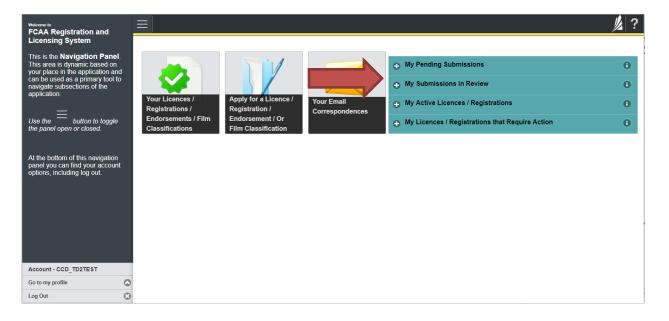
8. Tips After Application Submitted

If you would like you can print a copy your completed application from your browser.

• On the right side of the screen, click the "Action" button 🗳 and select "Print Submission".

After submission, you can check the status of you licence from the RLS home screen.

- The "My Submissions in Review" portal includes all submissions that you have successfully submitted to FCAA for review.
- The "My Pending Submissions" includes submissions that our office has requested more information to complete the review. In addition, this portal includes any submissions that you are currently working on and have not submitted.





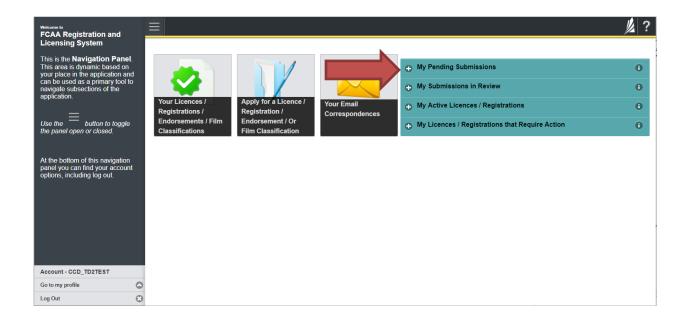
# **Request for More Information**

All submissions made through RLS are subject to review and approval by the Superintendent. In carrying out the review of your submission, the Superintendent may require clarification or additional information. You will be notified by email if the Superintendent is requesting more information regarding your submission.

The email will not have details regarding the information being requested. You will need to login to your RLS account to view and provide the information to complete your submission.

To access the RLS login page, go to <u>https://fcaa.saskatchewan.ca</u> or click the link to the RLS login page from the email.

1. From the "My Pending Submissions" portal on the right side of the home screen, click on the link for the submission that requires more information.





You will be brought to the submission event screen. The status will say "Requested more information"

2. You can navigate to the submission steps that require more information using the navigation panel on the left hand side of the screen by clicking on each yellow step.

Insurer Licence		$\equiv  $			? 📈
Step 1 Event		Step 1 122455-00 - INL_APP - NEW		Status Requested more information	Save
Step 2 Licence Type, Limitations, ar	nd S	FCAA			~
Step 3 Applicant Information	0	After completing the form click the   button of	on the right to proceed. Your		Actions
Step 4 Contacts	ø	Submission Information			
Step 5 Classes of Insurance	•	Submission Number	122455-00		
Step 6 Documentation Required	٢	mary User	New Applic	Ication	
Step 7 Financials	ø	Please provide the contact information for	the Primary User that is respon	onsible for the Insurer's RLS account. The person will receive communication	
Step 8 CCIR Application	•		the Insurer's account and any ac	active applications, requests or other reporting. The Primary User may appoint	
Step 9 Declaration	٥	Are you the primary contact person for thi	s application?* Yes	No	

Note: The submission steps that are green are locked down, no changes can be made.

Once you have navigated to the step that requires more information you can view the instructions under "Request More Information Details" section.

Step 6 Documentation Required				
		Business Plan		
Step 7 Financials	۲	Business Plan	1 Upload File	i
Step 8 CCIR Application	0	Request More Information Details		
		Information Request	Please upload the required documentation.	

3. Once you have completed all changes or provided the required supporting documents, proceed to the "Declaration" step of the submission.

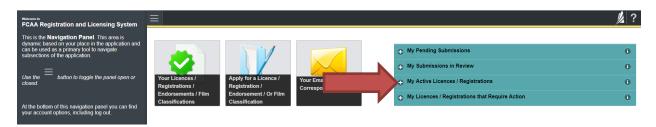
Click the "I Agree" box to agree and "Submit to FCAA".

You will be notified by email regarding the status of your submission.



## Print a Licence

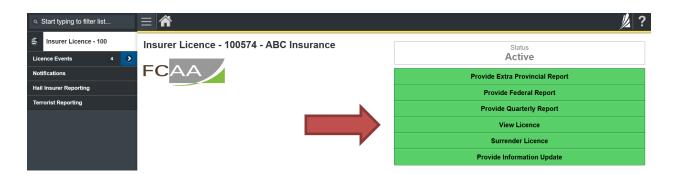
1. Click on the "My Active Licences/Registrations" portal on the right hand side.



2. Click on licence number.



3. You will be brought to the licence screen. Ensure that your pop-up blocker is disabled or you can permit pop-ups from this site. Click the "View Licence" button on the right hand side.



Your licence will pop-up in a new window. Ensure that you have a PDF viewer or reader installed on your computer. From the pop-up window you can print your licence.



## **Provide Information Update**

After your licence has been approved, information that was initially provided in your application may have changed. You are required to notify the Superintendent of Insurance (the "Superintendent") of any changes.

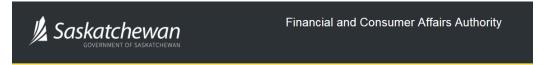
In addition, you may want to amend your existing licence for one of the following:

- Addition / Deletion of a class; or
- Removal of a licence condition.

All submissions made through RLS are subject to review and approval by the "Superintendent" and the Superintendent may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

To make your change you need to login to your RLS account.

1. To access the RLS login page, go to <a href="https://fcaa.saskatchewan.ca">https://fcaa.saskatchewan.ca</a>.



### FCAA Registration and Licensing System

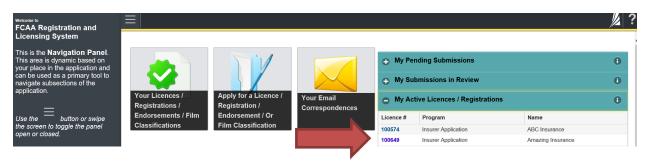
Welcome to FCAA RLS					
User ID					
Password					
Login	Register				
Forgot your password?					

Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.

2. Click on the "My Active Licences/Registrations" portal on the right hand side.



3. Click on the link for the licence that you would like to update.



4. You will be brought to the licence screen. Click on "Provide Information Update".





#### Step 1 – Event

Note that the event type says "Information Update"

Step 1 Event	FCAA		Save
Step 2 Licence .y, 'ations, and Sta	After completing the form click the  how button on the right to proceed. You be saved.	ir information will	1
Step 3 Applicant Inforn	Submission Information	4	Actions
Step 4 Contacts	Submission Number	122502-01	
Step 5	Event Type	Information Update	

On the event page, step 1, confirm that you are the primary contact. If you are not the primary contact, click "No" and provide the contact information for the primary contact.

Step 1 Event	FCAA	- Save			
Step 2 Licence Type, Limitations, and St	Alter completing the form click the proceed. Total information will	~			
Step 3 Applicant Information	be saved. Submission Information	Anno			
Step 4 Contacts	Submission Number 122502-01 Event Type Information Update				
Step 5 Classes of Insurance	Insurer Information - Primary User				
Step 6 Documentation Required	Please provide the contact information for the Primary User that is responsible for the Insurer's RLS account. The person will receive communication and information from				
Step 7 Financials	the FCAA regarding the Insurer's account and any active applications, requests or other reporting. The Primary User may appoint delegates who can access the Insurer's RLS account to perform tasks on behalf of the Primary User.				
Step 8 CCIR Applic	Are you the primary contact person for this application?* Yes No				

Throughout the information update event you will be asked questions regarding which information you would like to change. The event page contains the first question.



If you would like to update your legal name, click "Yes" and additional fields will appear. If you don't want to update this section, click "No" and proceed to next step.

		Do you wish to remove a condition from your licence?*	Yes No
		Upload a copy of your licence including any licence condition from your primary jurisdiction*	1 Upload File
Account - SPTEST1		Upload documentation describing the reason for the request*	1 Upload File
Go to my profile	$\odot$		
Log Out	3		



#### Step 2 – Licence Type, Limitations and Status

If you would like to change information on this page, just simply input the changes. Please note, you will need to answer one question on this page, please see below.

If you don't need to update this section, click "No" and proceed to next step.

Step 2	Licence Limitations			
Licence Type, Limitations, and Status	Are you updating the re-insurance only question below?*	Yes	No	i
Step 3 Applicant Information	Reinsurance only?	Yes	No	

#### <u>Step 3 – Applicant Information</u>

You can update any information that you require on this step, by simply inputting the change. Please note, there are additional fields that will need to be completed if you would like to update your legal name, head office location or location of records.

If you would like to update your legal name, click "Yes" and additional fields will appear. If you don't need to update this section, click "No" and proceed to next question.

Step 5	Applicant Information	
Classes of Insurance	Legal Name of Insurer*	MY INSURANCE INC.
Step 6 Documentation Required	Doing Business as Name	My Insurance
Step 7 Financials	Are you updating your legal name?*	Yes No
Step 8	Effective Date*	DD-Mon-YYYY
CCIR Application	Please provide evidence, that your primary regulator has	
Step 9 🖉	approved the change of name (e.g. copy of amended licence).*	1 Upload File

If you would like to update your head office location, click "Yes" and additional fields will appear. If you don't need to update this section, click "No" and proceed to next question.

04 0	Head Office		
Step 6 Documentation	Are you updating your head office?*	Yes No	
Step 7 Financials	Effective date of move*	DD-Mon-YYYY	•
Step 8 CCIR Application	Address Lookup	Having trouble finding your address? Enable Manual Entry	
CCIR Application		Remove selected address and search again	

If you would like to update your location of records, click "Yes" and additional fields will appear. If you don't need to update this section, click "No" and proceed to next step.

Step 7 Step 7 Step 7	on of Records		
Step 8 CCIR Application	Are you changing the location of your records?*	Yes No	
	Is the new location outside of Saskatchewan?*	Yes No	
Step 9 Declaration	Please provide details regarding the proposed location	1 Upload File	
	Comments		$\langle \rangle$
Step 9	Please provide details regarding the proposed location		$\bigcirc$



### <u>Step 4 – Contacts</u>

If you would like to change information on this page, just simply input the changes. If you don't need to update this section, click "No" and proceed to next step.

Stop 2	Corporate Contact		
Applicant Information	Name*		Title*
Step 4 Contacts	sdafasd		asdfa
Step 5 Classes of Insurance	Phone Number*		Email Address*
Step 6	(333) 333-3335		asdfa@gmail.com
Documentation Required	Is your Licensing Contact the same as your Corporate Contact?*	Yes	No
Step 7 Financials	Is your Compliance Contact the same as your Corporate Contact or Licensing Contact?*	Yes	Νο
Account - SPTEST1	Which contact?*	Corporat	Licensing

### Step 5 – Classes of Insurance

You can make a request to add or delete a class(es) on this page. If you don't need to make a change click "No Change", and click "Next" to proceed to the next step.

Step 1 Event	Step 5 Classes of Insurance	Next	
Step 2 Licence Type, Limitations, and Sta	FCAA	Prev	
Step 3 Applicant Information	After completing the form click the 📌 button on the right to proceed. Your information will be saved.	•	
Step 4 🖉	122502-01 - Kyle Kenneth		
Step 5	Classes of Insurance		
Classes of Insurance	Would you like to add or delete a class(es) of insurance?* Adding Deleting No Change		
Step 6			



If you would like to add a class(es), click "Adding" and additional fields will appear. Upload the documents requested and from list of classes click the classes would like to add. Click "Next" to proceed to the next step.

Step 1 🕑	Step 5 Classes of Insurance		Next
Step 2 Licence Type, Limitations, and Status	FCAA		
Step 3 Applicant Information	After completing the form click the  he to proceed. Your information will be saved.		
Step 4 Contacts	122502-01 - Kyle Kenneth		_
Step 5 Classes of Insurance	Classes of Insurance Would you like to add or delete a class(es) of insurance?"		
Step 6 Documentation Required	Provide documentation that in your primary jurisdiction you are authorized to underwrite the class(es) requested*	Adding Deleting No Change Upload File	
Step 7 Financials	A description of the product(s), method of marketing, distribution method and claims process	1 Upload File	
Step 8 CCIR Application	Select the classes of insurance the applicant is applying for in Saskatchewan*	Accident & Sickness	
Step 9 Declaration		Aircraft	
		Automobile	
		Z Boiler and Machinery	
		Credit	
		Credit Protection	
		Fidelity	
		Crop Hail	
		🔽 Legal Expense	
		🖸 Liability	
		Life	
		Marine	
		Mortgage	
		🛛 Property	
		Surety	
		Title	( I
Account - SPTEST1		Other approved insurance products	
Go to my profile			

If you would like to delete a class(es), click "Deleting". There are no additional fields to complete, from the list of classes uncheck class(es) would like to remove. Click "Next" to proceed to the next step.

Step 1 Event	Step 5 Classes of Insurance		Save Next
Step 2 Licence Type, Limitations, and Status	FCAA	FCAA	
Step 3 Applicant Information	ter completing the form click the		·
Step 4 Contacts	122502-01 - Kyle Kenneth		
Step 5 Classes of Insurance	Classes of Insurance Would you like to add or delete a class(es) of insurance?"	Adding Deleting No Change	
Step 6 Documentation Required	Select the classes of insurance the applicant is applying for in Saskatchewan*	Accident & Sickness	
Step 7 Financials		Aircraft Automobile	
Step 8 CCIR Application		Automobile     Boiler and Machinery	
Step 9 Declaration		Credit	
		Credit Protection	
		Fidelity	
		Crop Hail	
		Legal Expense     Liability	
		Life	
		Marine	
		Mortgage	
		V Property	
		Surety	
		Title	
		Other approved insurance products	



#### Step 6 – Documents Required

If you would like to change information on this page, just simply input the changes. If you don't need to update this section, click "No" and proceed to the next step.

Step 1 🕑	General Documentation Required		
Step 2 Licence Type, Limitations, and Sta	Please upload the following documents:		
Step 3  Applicant Information	Certified copies of articles of incorporation/constating documents, including by-laws	1 Upload File	
Step 4 📀	A copy of the Order to Commence and Carry on Business or the Order to Insurance in Canada Risks	1 Upload File	
Step 5 Sclasses of Insurance	Proof of membership in a Canadian compensation plan or confirmation from the appropriate compensation plan that the	1 Upload File	
Step 6 Documentation Required	company is not eligible for membership. Copy of the claims and complaints policy	1 Upload File	i
Step 7 Financials	Business Plan		
Account - SPTEST1	Business Plan	1 Upload File	i

### Step 7 – Financials

If you need to change information on this page, click the "Make Changes" button to unlock the information. Once unlocked, you can input you changes. If you don't need to update this section, click "No" and proceed to the next step.





#### Step 8 – CCIR Application

You can update any information that you require on this step, by simply inputting the change. Please note, that there are 4 questions that must be answered even if you don't have a change to report. If you don't need to update this section, click "No" to the questions and proceed to the next step.

If you have a change to report and answer yes to a question, an upload box will appear. You will need to upload a new document, input your change and indicate effective date of the change. Once finished, click next to proceed to the next step.

Step 2 Licence Type, Limitations, a	nd Sta	Do you have an updated CCIR to upload?*	Yes No
Step 3		Appendix I - Personal Information Return	
Applicant Information	0	Are you updating Appendix I - Personal Information Return?	Yes No
Step 4 Contacts	0	Upload revised Appendix I*	1 Upload File
Step 5 Classes of Insurance	0	Effective Date*	DD-Mon-YYYY (D)
Step 6 Documentation Required	0	Appendix II - Attorney for Service in Canada	
		Are you updating Appendix II - Attorney for Service Canada?*	Yes No
Step 7 Financials	0	Upload revised Appendix II*	
Step 8			1 Upload File
CCIR Application		Effective Date*	DD-Mon-YYYY
Step 9 Declaration	۲	Name*	James Smith
		Phone Number*	(555) 555-5555 x5
		Email Address*	jd@gmai.ca
		Appendix III - Power of Attorney	
		Are you updating Appendix III - Power of Attorney?*	Yes No
		Upload revised Appendix III*	
Account - SPTEST1			1 Upload File
Go to my profile	$\odot$	Effective Date*	DD-Mon-YYYY
Log Out	•		

### Step 9 – Declaration

		· // •
Step 1	Step 9 Declaration	Save IIII
Step 2 Licence Type, Limitations, and Status	FCAA	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Step 3  Applicant Information	122425-00 - Kyle Kenneth	~
Step 4 Contacts	Declaration	
Step 5 Classes of Insurance	Prior to checking "I Agree" and clicking the "Submit to FCAA" button, the submitter/applicant is encouraged to carefully review all information provided in the submission.	
Step 6 Documentation Required	By checking "I Agree" and clicking the "Submit to FCAA" button, the following will occur:	
Step 7 Financials	<ul> <li>The submission will be forwarded to FCAA for review,</li> <li>The submission will be focked down and the submitsirrapplicant will not be able to make any changes to the submission,</li> <li>If FCAA identifies changes or requires additional information, the submission will be returned to the submitter/applicant dwill not be able to make any changes to the submission,</li> <li>If orior to FCAA concellent this review, the submitter/applicant dwill not be make any changes to the submitter/applicant dwill not be able to make any changes to the submitter/applicant dwill be available for updates,</li> <li>If orior to FCAA concellent this review, the submitter/applicant dwill not ending and the submitter/applicant dwill not end to contact FCAA directly.</li> </ul>	
Step 8 CCIR Application	After checking "I Agree" and clicking the "Submit to FCAA" button, an invoice will be created. A submission may not be considered complete until the application fees have been remitted to	
Step 9 Declaration	FCAA	
	DD-More-YYYY	
	Submit	

### Click the "I Agree" box to agree and then Click "Submit to FCAA".

1 a



If we require further information, our office will communicate using the email address and contact information you provided to us at the beginning of the submission.

You can see if your submission is in progress or requires more information from the RLS home screen under the "My Submissions in Review" portal. This list includes all submissions that you have successfully submitted to FCAA for review.



Once your submission is marked as complete, or if the submission required approval from the Superintendent, you will be notified of the submission status by email. If you change requires an updated licence, you can login to print your licence.



## Submit an Annual Report – Federal Insurers

You are able to start your annual report submission in RLS two months prior to the due date. You can access a summary of the requirements and supporting materials required on our webpage.

All submissions made through RLS are subject to review and approval by the Superintendent and may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

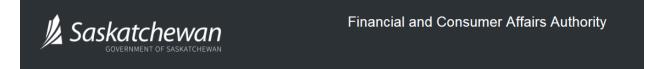
You should have your documentation in order before you begin. If you forget or need to change some of your information, you can save your progress through the submission and return to it as you need to. You can continue to make changes until you submit the annual return to our office. If you need to make changes to a submission, please contact our office (see the "Contact Us" in this guide).

The annual report will trigger an invoice. The payment of that invoice is due by April 1. **The payment's due date does not change the due date for the annual report.** You must file the annual report by the due date, which is:

- 60 days after fiscal year end, OR
- If a reinsurer 105 days after fiscal year end.

To file your annual report, you need to login to your RLS account.

1. To access the RLS login page, go to <u>https://fcaa.saskatchewan.ca</u>.



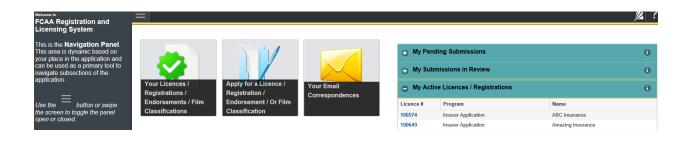
### FCAA Registration and Licensing System

Welcome to FCAA RLS				
User ID				
Password				
Login	Register			
Forgot your password?	0			

Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.



- 2. Click on the "My Active Licences/Registrations" portal on the right hand side.
- 3. Click on the link for the licence that you would like to provide a filing for.



4. You will be brought to the licence screen. If your primary regulator is OSFI, a button "Provide Federal Report" will be available. Click to start process.





#### <u>Step 1 – Reporting for Federal Insurer</u>

Answer the questions as presented on this screen.

Please note, changes of information include changes to:

- the name of the insurer,
- any addresses such as head office and mailing address, and
- any contact persons.

For Foreign Insurers and Foreign Fraternal Societies this also includes changes to:

- the Chief Agent in Canada, or
- the Canadian Branch Address.

These changes are made through the Provide Information Update process (see page 22 of this User Guide).

Click "Submit Filing" to proceed.

Step 1 Reporting for Federal Insurer	Step 1 122514-05 - INL_APP - FDRL		Status Pending Submission		
	FCAA		Submit Filing		
	Licence: 500045 - FEDERAL INSURER				
	Reporting by Federal Insurers				
	Submission Number	122514-05			
	Reporting				
	Period Reporting for:	2019			
	Next Fiscal Year End	31-Dec-2020	20		
	Financial Data				
	Federal OSFI Institution Code*				
	Do you have any changes of information to report?*	Yes N	No		
	Has your insurer licence been suspended or cancelled in any of the other jurisdictions licensed in since last annual return?*	Yes N	No N/A		
	Has a licence condition been attached from your licence in any of the other jurisdictions licensed in since last annual return?*	Yes N	No N/A		
	Submit Filing				



### <u>Step 2 – Invoice</u>

Please note, the invoice page lists a licence fee, this fee is not due until April 1<sup>st</sup>. It is an annual fee collected every April 1<sup>st</sup>. There are two payment options; online through Moneris or cheque.

If paying online, click the "Proceed to Payment". You will be transferred to an external site powered by Moneris in order to process your payment.

Step 1 Reporting for Federal Insurer	Step 2 Invoice - 001957				Status Pending		Net
Step 2 Invoice					Print Invoice		Frev
	FCAA						
	Order Details						
	Order Description: Federal Reporting – Submission #122514-05				nt Name: FCAA nt URL: https://fcaa-uat.saskatchew	/an.ca/	
	Item Details:						
	Description	Product Code		Quantity	Price	Subtotal	
	Licence Fee: Stock, Mutual or Co-op - 1 Class	4		1	\$1,400.00	\$1,400.00	
					GST:	\$0.00	
					PST:	\$0.00	
					HST:	\$0.00	
					Shipping Cost:	\$0.00	
					Charge Total:	\$1,400.00 (CAD)	
	Payable Information	If the invoice a	mount is less the	an \$2,500, then you can pay as follow	VS:		
		1. Online using	Interac Online,	VISA, or MasterCard - Please click "	Proceed to Online Payment"		
		2. Via Cheque	- Please print th	his invoice page and attach a cheque	payable to:		
		Minister of Fi Insurance and Suite 601, 191 Regina SK S4	Real Estate Div 9 Saskatchewar	ision, Financial and Consumer Affairs n Drive	s Authority of Saskatchewan		
		If the invoice a	mount is \$2,500	) or greater, then you must pay via ch	eque.		
	Ducked present by Moneris Sources					Proceed to Payment	

If paying by cheque, click print invoice. You will need to submit the invoice along with the cheque.

Step 1 Reporting for Federal Insurer	Step 2 Invoice - 001957			Status Pending		Next
Step 2 Invoice				Print Invoice		
	Order Description: Federal Reporting – Submission #122514-05			nt Name: FCAA nt URL: https://fcaa-uat.saskatchew	ran.ca/	
	Item Details:	Product Code	Quantity	Price	Subtotal	
	Licence Fee: Stock, Mutual or Co-op - 1 Class	4	1	\$1,400.00	\$1,400.00	

After you make your payment online, or print your invoice, click the next arrow button on the right side of the page it will take you back to the event page.

Step 1	Step 2	Status	
Reporting for Federal Insurer	Invoice - 001957	Pending	
Step 2 Invoice		Print Invoice	



On the event page, the status will say "In Review".

Step 1 Reporting for Federal Insurer	Step 1 122514-05 - INL_APP - FDRL	Status In Review	Next
Step 2 Invoice	FCAA		~

You will be notified by email when submission has been accepted. Alternatively, you can check the status of your submission, from the RLS home screen under the "My Submissions in Review" portal. This list includes all submissions that you have successfully submitted to FCAA for review.



If we require additional information or clarification, we will contact you through the email using the email address of the primary owner and compliance contact.



## Submit an Annual Report – Extra-Provincial Insurers\*

\*Please note, reporting for Extra-Provincial Reciprocal Insurers is covered under the next section, "Submit Annual and Quarterly Reports – Provincial Insurers". Please refer to that section for filing details.

You are able to start your annual report submission in RLS two months prior to the due date. You can access a summary of the requirements and supporting materials required on our webpage.

All submissions made through RLS are subject to review and approval by the Superintendent and may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

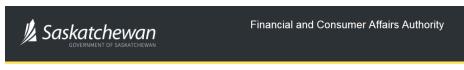
You should have your documentation in order before you begin. If you forget or need to change some of your information, you can save your progress through the submission and return to it as you need to. You can continue to make changes until you submit the annual return to our office. If you need to make changes to a submission, please contact our office (see the "Contact Us" in this guide).

The annual report will trigger an invoice. The payment of that invoice is due by April 1. The payment's due date does not change the due date for the annual report. You must file the annual report by the due date, which is:

- 60 days after fiscal year end, OR
- If a reinsurer 105 days after fiscal year end.

To file your annual report, you need to login to your RLS account.

1. To access the RLS login page, go to <a href="https://fcaa.saskatchewan.ca">https://fcaa.saskatchewan.ca</a>.



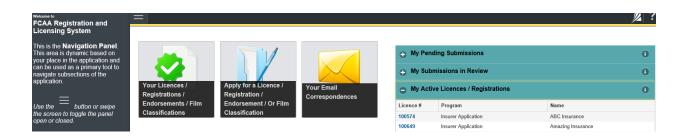
### FCAA Registration and Licensing System

Welcome to FCAA RLS				
User ID				
Password				
Login	Register			
Forgot your password?				

Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.



- 2. Click on the "My Active Licences/Registrations" portal on the right hand side.
- 3. Click on the link for the licence that you would like to provide a filing for.



4. You will be brought to the licence screen.

If your primary regulator is not OSFI or Saskatchewan, click on the "Provide Extra Provincial Report".

E Insurer Licence - 500	Insurer Licence - 500046 - EXTRA PROVINCIAL	Status
Licence Events 11 >		Active
Notifications	FCAA	Provide Extra Provincial Report
	View Licence	
		Surrender Licence



#### <u>Step 1 – Extra-Provincial Insurer</u>

Answer the questions as presented on this screen.

#### The images in the sample on the next page show an Annual Report for an Extra Provincial Property and Casualty Insurer. The required pages from the applicable OSFI annual return/supplement are as follows:

#### **Canadian Property and Casualty Insurers**

#### P&C Quarterly Return P&C Annual Supplement

**Required Pages:** 

1 0	
Quarterly Return	67.10
Quarterly Return	67.30
Quarterly Return	99.16 (note, this is not listed in the RLS system, but is required)
Annual Supplement	10.10
Annual Supplement	99.10 (Non-Quebec Incorporated Insurer Only)
Annual Supplement	99.20 (Quebec Incorporated Insurer Only)

#### **Canadian Life Insurance Companies**

#### Life Quarterly Return Life Annual Supplement

Required Pages:

10.006
95.010
95.020
10.000 (Non-Quebec Incorporated Insurer Only)
10.005 (Quebec Incorporated Insurer Only)
10.010
95.030
95.040

#### **Canadian Fraternal Benefit Societies**

### Life Quarterly Return

Life Annual Supplement Required Pages:

1 0	
Quarterly Return	10.006
Quarterly Return	95.010
Quarterly Return	95.020
Annual Supplement	10.000 (Non-Quebec Incorporated Insurer Only)
Annual Supplement	10.005 (Quebec Incorporated Insurer Only)
Annual Supplement	10.010
Annual Supplement	95.030
Annual Supplement	95.040



Please note, changes of information include changes to:

- the name of the insurer,
- any addresses such as head office and mailing address, and
- any contact persons.

These changes are made through the Provide Information Update process (see page 22 of this User Guide).

Click "Submit Filing" to proceed.

Step 1 Extra-Provincial Insurer	Licence: 500046 - EXTRA PROVINCIAL		
	Reporting by Extra Provincial (other than reciprocals)		
	Submission Number	122516-01	
	Reporting		
	Period Reporting for:	2019	
	Next Fiscal Year End	30-Nov-2020	0
	Insurer type:*	O Canadian Property and Casualty Insurer	
		Canadian Life Insurer	
		Canadian Fraternal Benefit Society	
	Please upload: Canadian Property and Casualty Insurer P&C-1 Annual supplement (AS) and quarterly return (QR):*	1 Upload File	
		AS - 10.10 • QR - 67.10 • QR - 67.30 • AS - 99.10 (Non-Que incorporated) • AS - 99.20 (Que only)	
	Do you have any changes of information to report?*	Yes No	i
	Has your insurer licence been suspended or cancelled in any of the other jurisdictions licensed in since last annual return?*	Yes No N/A	
	Has a licence condition been attached from your licence in any of the other jurisdictions licensed in since last annual return?*	Yes No N/A	
	Please input your MCT %*		
Account - SPTEST1			
Go to my profile	Submit Filing		



#### Step 2 – Invoice

Please note, the invoice page lists a licence fee, this fee is not due until April 1<sup>st</sup>. It is an annual fee collected every April 1<sup>st</sup>. There are two payment options; online through Moneris or cheque.

If paying online, click the "Proceed to Payment". You will be transferred to an external site powered by Moneris in order to process your payment.

Step 1 Extra-Provincial Insurer	Ø	Step 2 Invoice - 001979				Status Pending		Next
Step 2 Invoice						Print Invoice		
		FCAA						
		Order Details						
		Order Description: Extra Provincial Reporting – Submission #122516-01				nt Name: FCAA nt URL: https://fcaa-uat.saskatchev	van.ca/	
		Item Details:						
		Description	Product Code	Q	Quantity	Price	Subtotal	
		Mutual, Co-op - Not OSFI	3	1	1	\$500.00	\$500.00	
						GST:	\$0.00	
						PST: HST:	\$0.00	
						Shipping Cost:	\$0.00	
						Charge Total:	\$500.00 (CAD)	
		Payable Information	If the invoice amoun	nt is less than S	\$2,500, then you can pay as follow	8	-	
					SA, or MasterCard - Please click "I			
					nvoice page and attach a cheque			
			Minister of Financi Insurance and Real Suite 601, 1919 Sa:	e Estate Division skatchewan Dri	n, Financial and Consumer Affairs			
			Regina SK S4P 4H2					
			If the invoice amour	nt is \$2,500 or g	greater, then you must pay via che	eque.		
		Constant proversity (Constant Provide Constant Provide Co					Proceed to Payment	

If paying by cheque, click print invoice. You will need to submit the invoice along with the cheque.

Step 1 Extra-Provincial Insurer	Step 2 Invoice - 001979			Status Pending		Nest
Step 2 Invoice				Print Invoice		
	Crder Details			nt Name: FCAA		
	Extra Provincial Reporting – Submission #122516-01		Mercha	nt URL: https://fcaa-uat.saskatchew	/an.ca/	
	Description	Product Code	Quantity	Price	Subtotal	
	Mutual, Co-op - Not OSFI	3	1	\$500.00	\$500.00	

After you make your payment online, or print your invoice, click the next arrow button on the right side of the page it will take you back to the event page.

Step 1 Extra-Provincial Insurer	Step 2 Invoice - 001979	Status Pending	at .
Step 2 Invoice		Print Invoice	
	FCAA		



On the event page, the status will say "In Review".

Reporting by Extra Provincial				2
Step 1 Extra-Provincial Insurer	Step 1 122516-01 - INL_APP - EXTR	Status In Review	Next	^
Step 2 Invoice	FCAA		R	

You will be notified by email when submission has been accepted. Alternatively, you can check the status of your submission, from the RLS home screen under the "My Submissions in Review" portal. This list includes all submissions that you have successfully submitted to FCAA for review.



If we require additional information or clarification, we will contact you through the email using the email address of the primary owner and compliance contact.



# Submit Annual and Quarterly Reports – Provincial Insurers\*

#### \*This section also applies to Provincial Reciprocals and Extra Provincial Reciprocals.

You are able to start your report submission in RLS two months prior to the due date. You can access a summary of the requirements and supporting materials required on our webpage.

All submissions made through RLS are subject to review and approval by the Superintendent and may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

You should have your documentation in order before you begin. If you forget or need to change some of your information, you can save your progress through the submission and return to it as you need to. You can continue to make changes until you submit the annual return to our office. If you need to make changes to a submission, please contact our office (see the "Contact Us" in this guide).

The annual report (the 4<sup>th</sup> quarterly report) will trigger an invoice. The payment of that invoice is due by April 1. **The payment's due date does not change the due date for the annual report.** You must file the annual report by the due date, which is:

- 60 days after fiscal year end, OR
- If a reinsurer 105 days after fiscal year end.

Some provincial insurers are required to file a quarterly report. The main licence screen in RLS will indicate when the next report is due.

To file your reports, you need to login to your RLS account.

1. To access the RLS login page, go to <a href="https://fcaa.saskatchewan.ca">https://fcaa.saskatchewan.ca</a>.



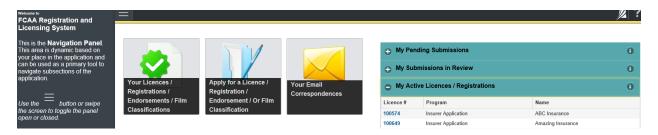
#### FCAA Registration and Licensing System

Welcome to FCAA RLS	
User ID	
Password	
Login	Register
Forgot your password?	e

Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.



- 2. Click on the "My Active Licences/Registrations" portal on the right hand side.
- 3. Click on the link for the licence that you would like to provide a filing for.



4. You will be brought to the licence screen.

If your primary regulator is Saskatchewan, click on the "Provide Quarterly Report".

Elicence Events 5	Insurer Licence - 500047 - PROVINCIAL INSURER	Status Active
Notifications	FCAA	Provide Quarterly Report
		View Licence
		Surrender Licence

#### <u>Step 1 – Provincial Insurer</u>

Select which period you are reporting for. Your next fiscal year end date will update automatically. Note the quarter you select will determine what information is being requested. This illustration will show quarter 4 requirements.

\*Extra Provincial Reciprocals submitting their Annual Report should choose Quarter Four (Annual).



Step 1 Provincial and Extra-Provincial Reciprocal	Step 1 122525-05 - INL_APP - PRV_RCP		Status Pending Submission
	Licence: 500047 - PROVINCIAL INSURER		Submit Filing
	Reporting by Provincial Insurers and Extra-Provincial Reciprocals		
	Submission Number	122525-05	
	Reporting		
	Period Reporting for:*	Quarter	One
		Quarter	Two
		Quarter	Three
		Quarter	Four (Annual)
		Note: If you an to file Quarter	e a provincial insurer who only classifies Crop Hail Insurance, you are only required 4.
	Next Fiscal Year End	20-Nov-2020	
	Period Year	2019	

#### Upload the requested documentation separately.



Input figures.

lease complete the following fields for the q	uarter end: Quarter Four (Annual)	
MCT%*		
Assets*		
Gross Premiums*		
Net Premiums*		
Net Income*		
Equity*		

For Provincial Insurers, click "Submit Filing" to proceed to next step.

Provincial Reciprocal Insurers and Extra Provincial Reciprocal Insurers also complete the following:

Q Start typing to filter list		?
C Licence Events	Reserve and Guarantee Fund	Save 🔨
122847-00 - INL_APP - NEW 9 👂	Reserve Fund	Actions
122847-01 - INL_APP - C 7	Refer to sections 2-13(1) and 2-14(1) of the Insurance Regulations for guidance.	
122847-02 - INL_APP - TRMNTN	(A) Amount of premiums collected or	
122847-03 - INL_APP - PRV_RCP	credited to the accounts of subscribers on reciprocal contract in force but have on year or less until expiration*	
	(B) The amount paid to licensed insurers to reinsure the reciprocal contracts mentioned in item (A)*	
	(C) Sub-total (A-B)*	
	(D) Line D = Line C x 50%*	
	(E) Amount of premiums collected or credited to the accounts of subscribers on reciprocal contracts in force but have more than one year until expiration*	1
	(F) The amount of premiums in item (E) that are attributable to the expired portions of the reciprocal contracts mentioned in item (E)*	
	(G) Amount paid to licensed insurers to reinsure the reciprocal contract mentioned in item (E)*	
Account - RPP-JANETPOWERS	(H) Amount paid to licensed insurers mentioned in item (G) that is attributable to the expired portions of	
Go to my profile	the reciprocal contracts mentioned	
Log Out 🙁	in item (E)* (I) Reserve Fund Required (D+F-	~



Q Start typing to filter list		<u>k</u>	?
Licence Events     122847-00 - INL_APP - NEW 9 >	(G) Amount paid to licensed insurers to reinsure the reciprocal contract mentioned in item (E)*		Save A
122847-01 - INL_APP - C 7 122847-02 - INL_APP - TRMNTN 122847-03 - INL_APP - PRV_RCP	(H) Amount paid to licensed insurers mentioned in item (G) that is attributable to the expired portions of the reciprocal contracts mentioned in item (E)*		
	(I) Reserve Fund Required (D+E- F-G+H)*		
	Guarantee Fund		
	(J) Total liabilities*		
	(K) Unearned premiums*		
	(L) The amount recoverable from licensed insurers that have reinsured the reciprocal contracts mentioned in item (J)*		
	(M) Line M = \$50,000*		
	(N) Guarantee Fund Required (J- K-L+M)*		
	(O) Total Reserve & Guarantee Fund Required (I+N)*		
	(P) Cash & Approved Securities*		
	(Q) Excess of Cash & Securities over Reserve & Guarantee Fund (line P minus line O)*		
Account - RPP-JANETPOWERS			
Go to my profile	Submit	Filing	
Log Out			
			~

Click "Submit Filing" to proceed to next step.

In addition to the information listed above, please report any changes of information that may have occurred since your last filing. Changes of information include changes to:

- the name of the insurer,
- any addresses such as head office and mailing address, and
- any contact persons.

These changes are made through the Provide Information Update process (see page 22 of this User Guide).

#### <u>Step 2 – Invoice</u>

Please note, the invoice page lists a licence fee, this fee is not due until April 1<sup>st</sup>. It is an annual fee collected every April 1<sup>st</sup>. There are two payment options; online through Moneris or cheque.



If paying online, click the "Proceed to Payment". You will be transferred to an external site powered by Moneris in order to process your payment.

💿 FCAA Registration and Lice 🗙 📑							
Reporting by Provincial Insurers/Extra Prov							// ?
Step 1 Provincial and Extra-Provincial Reciprocal	Step 2 Invoice - 001963				Status Pending		Next
Step 2 Invoice					Print Invoice		
	FCAA						<u>~</u>
	Order Details						
	Order Description: Provincial/Extra Provincial Reciprocal Reporting – Submission #122525-05				Merchant Name: FCAA Merchant URL: https://fcaa-uat.sa	skatchewan.ca/	
	Item Details:						
	Description	Product Code	G	Quantity	Price	Subtotal	
	Licence Fee: Stock, Mutual or Co-op - 1 Class	4	1	1	\$1,400.00	\$1,400.00	
					GST:	\$0.00	
					P\$T:	\$0.00	
					HST:	\$0.00	
					Shipping Cost:	\$0.00	
					Charge Total:	\$1.400.00 (CAD)	
	Payable Information	11	the invoice amount is less than \$	\$2,500, then you can j	pay as follows:		
		1	Online using Interac Online, VIS	SA. or MasterCard - P	lease click "Proceed to Online Paymen		
			Via Cheque - Please print this in				
		N Ir S	inister of Finance	n, Financial and Cons	umer Affairs Authority of Saskatchewar	1	
			the invoice amount is \$2,500 or o	greater then you mus	t nav via cheque		
	Contract service in the service of t					Proceed to Paym	nent

If paying by cheque, click print invoice. You will need to submit the invoice along with the cheque.

Step 1 Extra-Provincial Insurer	Step 2 Invoice - 001979			Status Pending		Next
Step 2 Invoice				Print Invoice		
	Crder Details		Mercha	nt Name: FCAA		
	Extra Provincial Reporting – Submission #122516-01			nt URL: https://fcaa-uat.saskatchew	ran.ca/	
	Description	Product Code	Quantity	Price	Subtotal	
	Mutual, Co-op - Not OSFI	3	1	\$500.00	\$600.00	

After you make your payment online, or print your invoice, click the next arrow button on the right side of the page it will take you back to the event page.

	Step 2 Invoice - 001979	Status Pending	Next
Step 2 Invoice		Print Invoice	
	FCAA		

On the event page, the status will say "In Review".



Reporting by Provincial Insu			// ?
Step 1 Provincial and Extra-Provincial Reciprocal	Step 1           122525-05 - INL_APP - PRV_RCP           FCAA	Status In Review	Next
Invoice	Licence: 500047 - PROVINCIAL INSURER		Actions
	Reporting by Provincial Insurers and Extra-Provincial Reciprocals		
	Submission Number	122525-05	
	Reporting		
	Period Reporting for:	Quarter Four (Annual)	
		Note: If you are a provincial insurer who only classifies Crop Hail Insurance, you are only required to file Quarter 4.	
	Next Fiscal Year End	20-Nov-2020	
	Period Year	2019	

You will be notified by email when submission has been accepted. Alternatively, you can check the status of your submission, from the RLS home screen under the "My Submissions in Review" portal. This list includes all submissions that you have successfully submitted to FCAA for review.



If we require additional information or clarification, we will contact you through the email using the email address of the primary owner and compliance contact.



### Surrender a Licence

The surrender event provides an insurer the option to request:

- Licence withdraw; or
- Licence status change, to discontinued.

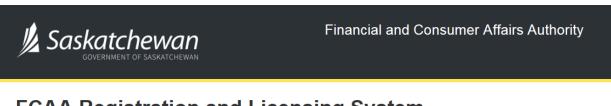
Please note:

- An insurer whose Licence is Cancelled can no longer underwrite or service policies of insurance in Saskatchewan.
- An insurer whose licence is in Discontinued Status can service policies of insurance in Saskatchewan but cannot underwrite new policies of insurance. A licence condition to this affect is applied to the insurer's licence.

All submissions made through RLS are subject to review and approval by the "Superintendent" and the Superintendent may require additional information regarding your submission. You will be notified of the status of a submission (i.e. approved, rejected or more information required) by our office.

To make your change you need to login to your RLS account.

1. To access the RLS login page, go to <u>https://fcaa.saskatchewan.ca</u>.



## FCAA Registration and Licensing System

Welcome to FCAA RLS	
User ID	
Password	
Login	Register
Forgot your password?	0

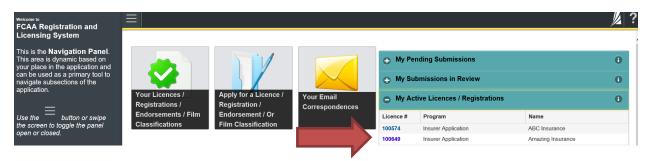
Enter your User ID and Password and click "Login". You will be brought to the RLS home screen.



2. Click on the "My Active Licences/Registrations" portal on the right hand side.



3. Click on the link for the licence that you would like to update.



4. You will be brought to the licence screen. Click on "Surrender Licence".





#### <u>Step 1 – Request</u>

Select which surrender type you are seeking approval for, change licence status to discontinued or withdraw licence.

INL Surrender Licence		// ?
Step 1 Request	FCAA	Save Next
	Licence: 500061 - FEDERAL MUTUAL Cancellation of Licence or Discontinued Status	Actions
	An insurer whose Licence is Cancelled can no longer underwrite or service policies of insurance in Saskatchewan. An insurer whose licence is in Discontinued Status can service policies of insurance in Saskatchewan but cannot underwrite new policies of insurance. A licence condition to this affect is applied to the insurer's licence.	
	Submission Number     122560-02       Are you applying to have your licence switched to a Discontinued Status or to cancel your licence?*     Discontinued	

#### If you are making a request to change licence status to discontinued:

Provide the requested information, including the date you would like your request to become effective. Please note: You can cancel your request.

Step 1 Request	Submission Number	122560-02
	Are you applying to have your licence switched to a Discontinued Status or to	Discontinued Cancel Licence
		opear on the screen will be labelled as a "surrender request" 's a cancellation or discontinued licence.
	Please upload a cover letter explaining the reason for your request*	1 Upload File
	Do you have any other supporting documentation you would like to upload at this time?*	Yes No
	Please indicate the date you would like you request to become effective*	I DD-Mon-YYYY
		Note: The Superintendent of Insurance may approve your request based on a different effective date.
Account - SPTEST1	Submit Licence Surrender Request	Cancel Licence Surrender Request
Go to my profile	Sublinit Licence Suffender Request	
Loa Out	8	

Once you have provided the required information, click "Submit Licence Surrender Request".



#### If you are making a request to withdraw and cancel your licence:

Provide the requested information, including the date you would like your request to become effective. Please note: You can cancel your request.

Step 1 Request	Submission Number     122560-02       Are you applying to have your licence switched to a Discontinued Status or to cancel your licence?"     Discontinued Cancel Licence       Note: Warnings and buttons that appear on the screen will be labeled as a "surrender request" regardless of if it's a cancellation or discontinued licence.		Next
	Please upload a cover letter explaining the reason for your request* Test_Upload docx		Actions
	Does the insurer have any unpaid claims for any contracts of insurance made in Saskatchewan?*	•	
	Have the contracts been:"  Discharged  Expired		
	Transferred		
	Assigned		
	Please upload a letter stating there are no policy liabilities in Saskatchewan signed by authorized representative.*		
	Do you have any outstanding fees or taxes payable to the Superintendent or the Government of Saskatchewan?* Yes No	i	
	Have you published your notice of your intent to request the Superintendent cancel your licence?* Yes No	•	
	Do you have any other supporting documentation you would like to upload at this time?" No		
	Please indicate the date you would like your request to become effective* 30-Nov-2019	D	
Account - SPTEST1	Note: The Superintendent of Insurance may approve your request based on a different effective date.		
Go to my profile			
Log Out	Submit Licence Surrender Request     Cancel Licence Surrender Request		

Once you have provided the required information, click "Submit Licence Surrender Request".

A warning will appear that provides an explanation of the surrender request impact.

	to a Discontinued Status of		Discont	inued	Cancel L	icence.	
ancel y <b>Not</b>	Morbing					lasa'	
lease u ason fo o you h	Caskatabowan. Are you aure you want to do this? Disease note						
ocumei iis time	Yes, Continue	🕥 No, 0	Go Back				
lease ir				J			
quest te							

You can click yes, to continue with the submission or click no, to go back to step 1.



After clicking yes, continue to submit. A green box will appear that tells you your request has been submitted.

NL Surrender Licence		Surrender Licence Request has been submi	tted.
Step 1 Request	Step 1 122560-03 - INL_APP	- TRMNTN	Status In Review
	FCAA		

Please note at this time you are still able to cancel your request.

	_				
Step 1 Request		ap 1 22560-03 - INL_APP - TRMNTN		Status In Review	Next
	F	CAA			
	Lie	rence: 500061 - FEDERAL MUTUAL			Actions
		Cancellation of Licence or Discontinued Status			
		An insurer whose Licence is Cancelled can no longer underwrite or service p An insurer whose licence is in Discontinued Status can service policies of ins applied to the insurer's licence.		e in Saskatchewan. hewan but cannot underwrite new policies of insurance. A licence condition to this affect is	
		Submission Number	122560-03		
		Are you applying to have your licence switched to a Discontinued Status or to cancel your licence?	Discontinued		
		Note: warnings and buttons that appear on the screen will be	labelled as a 's	urrender request" regardless of if it's a cancellation or discontinued licence.	
		Please upload a cover letter explaining the reason for your request	No Document	Attached	
		Do you have any other supporting documentation you would like to upload at this time?	No		
		Please indicate the date you would like your request to become effective	26-Nov-2019		
			Note: The Supe	intendent of Insurance may approve your request based on a different effective date.	
Account - SPTEST1		Cancel Licence Surrender Request			
So to my profile	0				
0-4	-	•			

If click cancel after submission is made a warning box will appear.

	Warning
	This will remove the request from the system. Are you sure you want to continue?
	Yes, Continue No, Go Back
6	e switched to a Discontinued Status or Discontinued

If you click yes, your request will be removed. If click no it will take you back to status screen and we will receive your submission.



## Contact Us

#### **General Information**

Insurance and Real Estate Division Financial and Consumer Affairs Authority 4th Floor, 2365 Albert Street Regina, SK S4P 4K1

Phone: (306) 787-6700 Fax: (306) 787-9006 Email: fid@gov.sk.ca